



Open Position C4-19 Terminal Operation Information System (TOS) and Business Process Consultant

DSP Data and System Planning SA is an IT and consulting services Swiss Company with more than 30 years' experience and provides worldwide software and operations management solutions to the shipping, port and intermodal transportation industry, with special focus to process and equipment automation, optimisation and project management.

DSP is certified professional service partner of **NAVIS** and **KALMAR**.

The Company is composed by a valuable team of IT and Transport Engineers with a strong cohesion, great autonomy and unique professional experience.

DSP is searching for Terminal Operation Information System (TOS) and Business Process Consultant, who will report to DSP Professional Services Manager.

Position is open for the headquarter in Manno, Switzerland but remote work is well accepted by DSP.

JOB DESCRIPTION

Once training and shadowing project periods are completed, the candidate - under the coordination of a senior project manager - will provide to DSP customers the following services:

- TOS Training
- TOS tuning and configuration
- First Line TOS Maintenance and Support
- Testing
- Business Process Mapping
- Analysis of new operational procedure
- Automation and Optimization of Terminal Processes

DSP strongly believes in its human resource potentiality and encourage an autonomous and proactive approach to the assigned tasks, in the context of a mutual relationship of trust and commitment.

The candidate shall become independent to consult DSP clients on their business and may acquire project manager roles in the future.

SOFT SKILLS

The Consultant shall have a strong attitude in human relationship, diplomacy, ability to interact and communicate with different international cultures, problem solving attitude and able to work in full autonomy, with commitment, passion and flexibility.

Essential personal attitudes: precision and confidentiality, listening skills, ability to manage



stress and ability of facing every situation and person with diplomacy.

- Communication and presentation attitude
- Able to analyze and design processes, providing improvement solution

STUDIES

- Bachelor or Master Degree in IT, Economics or Engineering
- Knowledge of IT architectures and office automation

WORKING EXPERIENCE

Candidate shall have matured an experience of at least 3 years in an international business context in at least two of the following area

- logistics, marine port operations or shipping industry
- Software Quality Assurance and Testing
- Container Terminal Equipment or Process Automation

ADVANTAGE

- Knowledge of NAVIS products N4, XPS, Prime Route, Expert Decking, N4 billing
- Knowledge of KALMAR products MTS or TLS
- Being Part of a successful TOS Go Live

REQUIRED LANGUAGES

English (good command, written and spoken).

Knowledge, even basic of other languages is an advantage.

WE ASK

Willingness to frequent worldwide travelling and on site work.
Schengen, USA or Canadian Passport.

WE OFFER

Adequate salary and compensation, challenging and informal environment, international activity with career opportunities.

If you are interested please send your CV and usual related documentation to the following email address: career@dpservices.ch.